

## Explore San Francisco, Napa & Beyond: Unforgettable Journeys Await!

8 Days | 7 Nights

San Francisco, CA

Tour Operates: 1 Apr to 30 Nov

DM-SD SFONAPAWIN

This tour is fully customizable

Set off on an unforgettable journey with a San Francisco guided tour, Alcatraz exploration, and breathtaking 17-Mile Drive. Venture to Yosemite's iconic sights – Bridalveil Falls and El Capitan. Indulge in Napa's finest wines, relish a picnic at Benziger Family Winery, and soar above in a hot air balloon. Experience vinicultural mastery at Opus One and medieval charm at Castello di Amorosa.

**Your adventure awaits!**



### Highlights

- **Explore San Francisco's iconic sights:** capture memories at every corner, from Golden Gate to Alcatraz.
- **Drive along the breathtaking 17-Mile Drive:** experience the magic of Big Sur's coastal beauty.
- **Wander through Yosemite's natural wonders:** feel awe inspired by El Capitan and Bridalveil Falls.
- **Indulge in Napa's finest wines:** savor every sip during vineyard tours and gourmet tastings.
- **Soar above Napa in a hot air balloon:** embrace the serene beauty of rolling vineyards from the sky (optional).
- **Discover Sonoma's charm:** relax with a picnic among biodynamic vineyards and scenic landscapes.
- **Delight in Napa wines and a scenic train feast:** a gourmet 4-course meal aboard on a vintage train, combining fine dining and scenic views. (optional)

For more information and bookings, contact us:

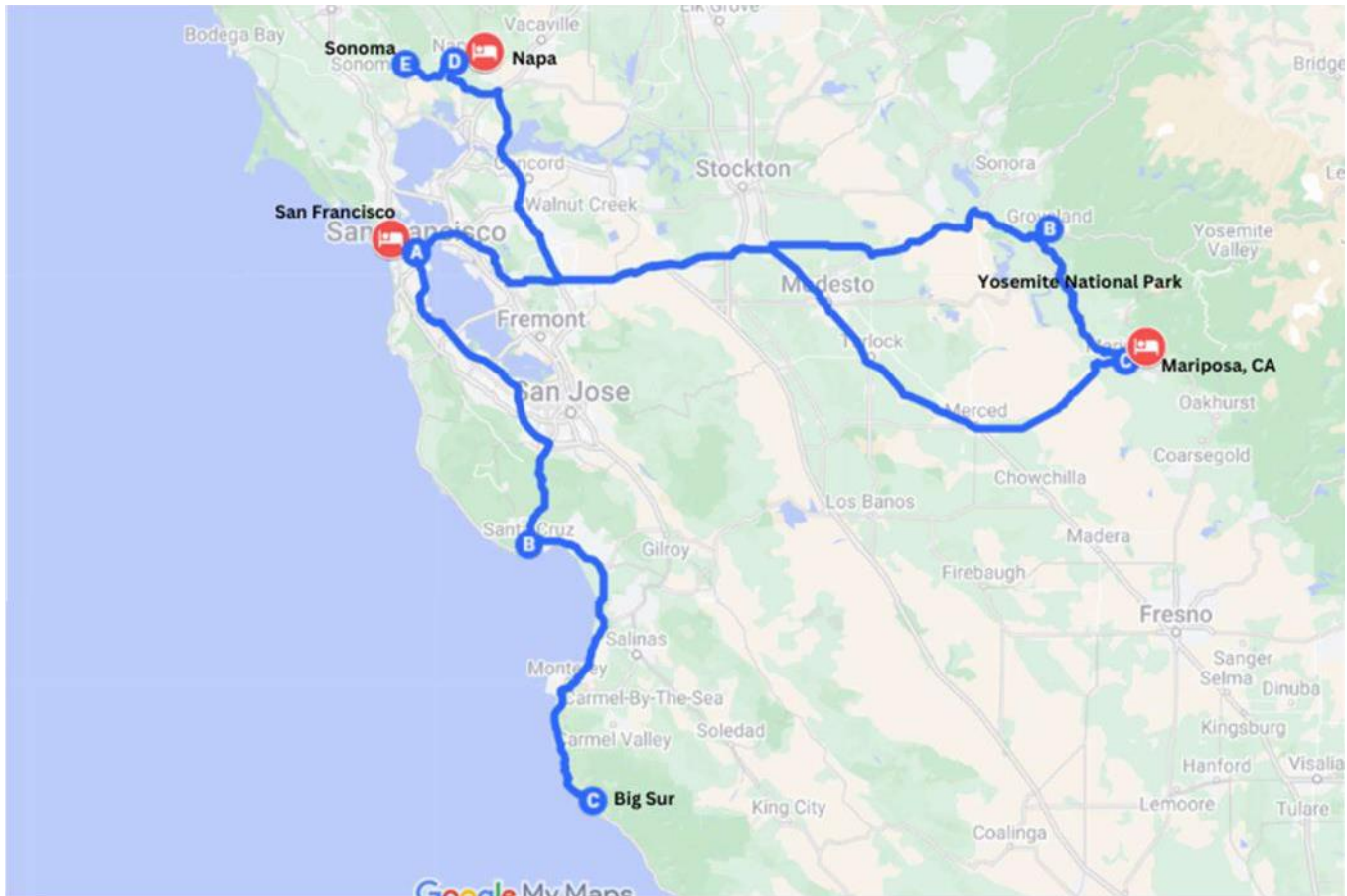
Call us @ +1 (416) 425 8001.

E-mail us @ [sales@dmci.ca](mailto:sales@dmci.ca)

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### Includes:

- ✓ 7-nights' accommodations – 3-nights San Francisco, 1 night Mariposa and 3-nights in Napa.
- ✓ Rental of SUV car. Option to upgrade offered, Charges will apply.
- ✓ Unlimited Mileage.
- ✓ Rental Car Insurance (CDW/LDW). Minimum deductible applies. Please review FAQ.
- ✓ San Francisco Guided Motorcoach Tour & Alcatraz admissions.
- ✓ Full day Wine Train Tour in Napa – Optional.
- ✓ Balloon Safari in Napa – Optional.
- ✓ Taxes.



**Driver Age:** minimum age 21. Must hold a Driver's License that will allow you drive in Canada.

### Day 1 – Arrive at San Francisco.

Arrive in San Francisco, CA. We will transfer you from SFO to your hotel in downtown San Francisco. Rest of the day is free to explore downtown San Francisco and the Fisherman's Wharf.

*Overnight in San Francisco, CA.*

### Day 2 – Guided Tour of San Francisco & Alcatraz.

#### Highlights of the Day:

- Fully guided San Francisco bus tour
  - Multiple stops to photograph and explore.
  - Golden Gate Bridge toll

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, L6T 4Z9

[www.dmci.ca](http://www.dmci.ca)

Phone: (416) 425 8001 | Toll Free: 1-833-621-0750

E-mail: [sales@dmci.ca](mailto:sales@dmci.ca)

Tico License # 50011535

## Self Drive Tours - USA



- Pickup at most San Francisco hotels
- Alcatraz Island tour tickets

Embark on an Unforgettable San Francisco Journey! Join us on a fully guided exploration of San Francisco's iconic landmarks and hidden gems. **\*\*Capture panoramic views\*\*** from Twin Peaks, stroll through charming neighborhoods like Haight-Ashbury, Castro, and Nob Hill. Wind through Lombard Street's twists, and marvel at Coit Tower's elegance. Immerse in the vibrant culture of Chinatown and relish the beauty of Washington Square.

Alcatraz Adventure Awaits you this afternoon. Experience the mystique of Alcatraz Island. **\*\*Glide through the Bay\*\*** on a ferry, gazing at the awe-inspiring skyline and famed bridges. Delve into the enigma of Alcatraz with an engaging audio tour, enriched by stories from former inmates and guards. **\*\*Unveil the secrets\*\*** of the chilling cellhouse and savor unobstructed views of Golden Gate Bridge and Bay Bridge.

*Overnight in San Francisco, Ca.*

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### Day 3 – 17-Mile & Big Sur.

#### Highlights of the Day:

- 17-Mile Tour
- Pebble Beach
- Cannery Row
- Monterey's Aquarium
- Fisherman's Wharf
- Lone Cypress Tree
- Three Brothers triumvirate
- Carmel-by-the-sea

This morning, pick up your rental car and head out on a self guided 17-Mile Tour. Explore the breathtaking 17 Mile Drive, where beauty knows no bounds. Begin your journey at Del Monte and follow the picturesque coastline. Dive into history at Cannery Row, relishing the charm of Monterey's Aquarium, and the allure of Fisherman's Wharf. Marvel at Point Joe's shipwreck tales and stand in awe before the enigmatic Lone Cypress, defying ocean's fury. At Bird Rock and Seal Rock, witness nature's lively spectacle. Crocker Grove pays tribute to the visionary Samuel F.B. Crocker. Your adventure concludes at Carmel-by-the-sea, an idyllic ending to this captivating drive. Coastal wonders await; experience the magic today!

*Overnight in San Francisco, Ca.*

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### Day 4 – Yosemite National Park.

#### Highlights of the Day:

- Bridalveil Falls
- El Capitan
- Four-Mile Trail's Ascent

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## Self Drive Tours - USA



- Yosemite Valley Chapel
- Yosemite Village
- Three Brothers triumvirate
- Hanging Valley Viewpoint
- Grove of giant sequoias

Departing San Francisco this morning, head for Yosemite National Park, one of America's most incredible national parks. Experience Yosemite's awe-inspiring waterfalls, serene lakes, and majestic peaks. Uncover untold stories, relish solitude. Yosemite's magic awaits.

Embark on an enchanting journey through Yosemite National Park. Witness the breathtaking Bridalveil Fall's 620- foot cascade. Capture the awe-inspiring El Capitan from Cathedral Beach. Conquer the famous Four-Mile Trail's 3,600-foot ascent. Step into history at Yosemite Valley Chapel, a living relic since 1879. Immerse in nature's legacy at the Conservation Heritage Center. Recharge at Yosemite Village, savoring snacks. Amble the Cook's Meadow Loop, relishing waterfall vistas.

Behold the colossal Yosemite Falls, towering over 2,400 feet. Admire the Three Brothers triumvirate. Gaze from Hanging Valley Viewpoint, embracing Bridalveil Fall's splendor. Culminate your adventure among giant sequoias, an homage to nature's grandeur. Yosemite beckons; let your exploration begin!

The distance from San Francisco to Yosemite National Park is approximately 258 kilometers (160 miles) by road. Gateways to Yosemite National Park

- Big Oak Flat Entrance: 31191 Hardin Flat Rd, Groveland, CA 95321
- Arch Rock Entrance: J23M+RF Mariposa, California
- Wawona South Entrance: C98F+J9 Oakhurst, California
- Tioga Pass Entrance: 22 Vista Point Dr, Lee Vining, CA 93541

*Overnight at Mariposa, CA.*

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### Day 5 – Napa Unveiled: A Dreamy Escape Awaits!

#### Highlights of the Day:

- Explore Downtown Napa.
- Lunch at one of the fine restaurant's Waterfront.
- Go on one of our optional guided food & wine tours.
- Choose our optional historic kayak excursions along the Napa River.

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## Self Drive Tours - USA



Embark on a 3-day Napa and Sonoma getaway curated by experts. Begin in Napa Valley, on Day 1 unveiling its treasures. Delve into valley-hidden wineries on Day 2 for awe-inspiring vistas. Day three, discover Sonoma Valley's charm and downtown allure. Your perfect wine country trifecta awaits.

### Morning

This morning, leaving Mariposa behind, embark on an exquisite Napa journey. Savor world-class wines at renowned wineries, each sip a terroir-rich odyssey. Delight in Michelin-starred feasts, a symphony of flavors. Amble through sun-kissed vineyards, witness winemaking artistry. Soar in a hot air balloon, capturing Napa's grandeur. Rejuvenate at serene spas.

### Afternoon

Discover charming towns, boutiques, lively markets. Pedal scenic trails, embrace valley's beauty. Your Napa escapade is the ultimate masterpiece of taste, luxury, nature's marvels.

Spend the afternoon discovering downtown Napa. Begin with a lunch at the waterfront, meander through Oxbow Market, and explore charming shops and tasting rooms. Delight in our optional guided food & wine tours or go on a historic kayak excursion along the Napa River. Savor delectable dishes at Oenotri, Morimoto, Allegria, or myriad other culinary havens. Your downtown Napa escapade awaits.

*Overnight at Napa, CA.*

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## Day 6 – Optional Napa Wine Train Tour

### Highlights of the Day:

#### Napa Wine Train Tour

- Full-day 6-hour adventure through Napa Valley.
- 3 hours on the train through Napa Valley.
- Welcome glass of sparkling wine
- 4-course wine country-inspired meal.
- 1-hour vineyard tasting of 3 wines.
- Photo opportunities at the Napa Valley Welcome Sign.
- 2 hours of tasting at Charles Krug and V. Sattui wineries of 7 wines.

Embark on a Legacy Experience: Napa Valley like never before. Explore the valley's beauty via rail, enjoying tastings and iconic photo stops at each of the four courses. Sip, savor, and capture memories in this unique vineyard voyage. Join the legacy of Charles Krug and V. Sattui Winery, where over 200 years of winemaking history begins – and so does your journey.

Or

### Optional Balloon Safari

### Highlights of the Day:

- Rise early for a hot air balloon journey over Napa, capturing sweeping views of the vineyards below.
- Enjoy the peacefulness of drifting through the sky, with breathtaking landscapes at every turn.
- Finish with a celebratory champagne breakfast, savoring every moment of this unique experience.
- Feel the excitement of a morning adventure that combines beauty, thrill, and pure indulgence.

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## Self Drive Tours - USA



Elevate your Napa adventure with a hot air balloon voyage. Soar over vineyards, taking in breathtaking vistas of rolling hills and grapevines. Conclude with a champagne breakfast at the launch site. A skyward journey of beauty and indulgence awaits.

### Afternoon

Unveil vinicultural excellence at Opus One Winery. Enjoy a private tour and tasting of their renowned Bordeaux- style blends. Immerse in their winemaking ethos and savor acclaimed wines. A journey into exceptional quality and flavor awaits.

### Evening

Indulge in an elevated dining experience at St. Helena's gem, The Restaurant at Meadowood. Secure a Michelin three-star reservation. Immerse in an unrivaled culinary voyage, savoring seasonal ingredients and innovative techniques. An evening of extraordinary flavor awaits.

*Overnight at Napa, CA.*

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## Day 7 – Explore Sonoma.

### Morning

Begin your Sonoma day at the picturesque Sonoma Plaza. Delight in a historic town square adorned with charming shops and tasting rooms. Wander leisurely, uncovering local boutiques and art galleries. Your Sonoma escapade begins amidst quaint beauty.

### Afternoon

Savor a picnic at the serene Benziger Family Winery. Embark on a guided tram tour through their biodynamic vineyards, unraveling sustainable winemaking. Unwind amidst the winery's beauty, indulging in exquisite wines. A perfect blend of nature, taste, and sustainability awaits.

### Evening

Discover culinary delight at Sonoma's cherished gem, The Girl & The Fig. Relish a farm-to-table feast inspired by Provencal flavors. Savor locally sourced dishes paired with regional wines. An unforgettable evening of taste and ambiance awaits.

*Overnight at Napa, CA.*

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## Day 8 – End Of Self-Drive Tour

This morning marks the end of your self-drive tour. Hotel check-out time is at 11 AM. After checking out, drive to the airport and return your rental car.

### Exclusions

- ✗ Airfare. Offered as a supplement on request.
- ✗ Breakfast and other meals unless listed under inclusions.
- ✗ Park Fees.
- ✗ Additional Driver Fees.

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## Self Drive Tours - USA




- × Roadside assistance.
- × Gas for the vehicle.
- × GPS. Racks, etc.
- × Child and Infant Seats.
- × Parking & Tolls.
- × Porterage at hotels.
- × Bottled Water in hotel rooms.
- × Travel Insurance is strongly recommended to all travelers. Travel Agents, please note - If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Gratuities for hotel staff (optional).Porterage at hotels.

### Hotels Featured:

San Francisco, CA	Mariposa	Napa
Hilton San Francisco Union Square or similar	Best Western Plus Yosemite Way Station Motel or similar	DoubleTree Hotel & Spa Napa Valley - American Canyon or similar

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

### Rental Car featured in this package.

		Ford Escape or similar				
Transmission	Doors	Seatbelts	Large Suitcase	Medium Suitcase	Small Suitcase	Air Conditioning

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## Self Drive Tours - USA



Automatic	5	5	None	1	2	Yes
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We do offer upgrades to full size cars, and Mini Vans for an additional cost.

Please contact our Canada Destination Specialist for information and assistance.

### Things to know before you pick up your rental vehicle.

#### Your Car Rental also includes:

- ⊙ Unlimited – if offered under Tour Inclusions.
- ⊙ Rental Car insurance (CDW/LDW) – if offered under Tour Inclusions.
- ⊙ Liability Insurance: Included in rates. Coverage up to the provincial required minimum.
- ⊙ Sales Tax: Included.
- ⊙ Social Service Tax: Included in rates.
- ⊙ Vehicle License Fee: Included in rates.
- ⊙ Airport Surcharge.
- ⊙ Air Conditioning Excise Tax: Included in rates.
- ⊙ Customer Facility Charge: Included in rates.

#### Driver

- ⊙ The person in whose name the car rental has been booked and confirmed will be considered the primary Driver.
- ⊙ Driver must be 21 years of age or older.
- ⊙ Young Driver Surcharge - Driver's age 21 and 24 are required to pay USD 30 plus taxes, per day at the time of rental pick up. This surcharge will not apply to drivers 25 years or older.
- ⊙ Additional Driver Fee: Each additional driver is USD 25, per day, VAT included, paid locally.

#### Driver's License

- ⊙ Driver/s must hold a valid Driver's License. Clients from abroad may be required to hold an international Driver's License.
- ⊙ Driver's License must be held for a minimum of 1 year (some exceptions may apply).
- ⊙ International Driver's License: License in any language other than English or French must be accompanied by an International Drivers License.
- ⊙ Only the driver/s listed on the rental agreement are legally allowed to operate the vehicle.

#### Credit Card

- ⊙ A valid credit card in the name of the primary driver must be presented at the time of picking up the rental vehicle.
- ⊙ The rental agency will take a security deposit of between \$200 to \$800 on the primary Driver's credit card. Upon return of the car in good order, the deposit will be reversed.
- ⊙ Credit Cards accepted locally: Visa, Mastercard, American Express & Diners.
- ⊙ Cash Rentals: Not permitted.
- ⊙ Debit Cards cannot be used to rent cars.

#### Insurance

- ⊙ Collision Damage Waiver & Theft Protection (CDW/LDW) for the vehicle is included unless specified otherwise under Exclusions. If CDW/LDW is not included, same can be purchased at the Rental Depot at the time of picking up your rental car for an additional cost.

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## Self Drive Tours - USA



- ⊙ Minimum deductible - Collision Damage Waiver & Theft Protection (CDW/LDW) comes with a minimum deductible of between US \$800 and us \$1,000 depending on the model of the vehicle you rent. Most mid-size cars come with a US \$500 deductible.
- ⊙ You will be required to purchase Collision Damage Waiver & Theft Protection should your personal auto insurance not cover the Insurance Coverage requirement.
- ⊙ Insurance does not provide coverage for damage to windows, wheels, tires, hubcaps, clutch, keys, mirrors, roof, underside, or interior of the vehicle.

**Roadside Assistance** is not included in package cost. Same are available at an additional cost.

**Personal Accident Insurance** is not included in the cost of Car Rental.

**Child Seats** - Our rental cars do not come with child, infant, booster seats. These must be pre-booked and even when pre-booked, are subject to availability at the rental depot where you pick up your car. We recommend you bring your own child, infant, booster seats.

**GPS - Most** Rental Car depots do not carry GS any longer. You will have to depend on the GPS that comes with your smart phone or bring your own GPS.

### Rental Cycle

- ⊙ DMCi voucher is a reservation document. At Pick-up time, clients will have to sign a rental agreement subject to the law of the country in which the rental takes place.
- ⊙ Please review the rental agreement carefully before you leave the rental depot. Ensure you review the pickup and drop-off dates and timings, as any delay in returning the vehicle may result in an additional charge of a full day or more depending on when the vehicle is returned.
- ⊙ Vehicle should be returned to the location printed on the Rental Agreement. Any deviation from this will attract additional costs and same will be charged to the primary driver's credit card on file.
- ⊙ All rentals are based on 24-hour periods with a one-day minimum rental. A full day is charged for any portion of a day that the vehicle is used.
- ⊙ There will be refund on unused rental days.
- ⊙ There will be no refund for any rental where client is a no show.
- ⊙ Should the rental run late, the client is required to alert the rental depot before end of rental and advise them of the delay in bringing the vehicle back.

### Travel outside USA

- ⊙ Travel is permitted into Canada. If you plan to drive the vehicle into the United States, such information must be shared with us at the time of making your Self-Drive Tour reservation.
- ⊙ Travel is not permitted into Mexico.
- ⊙ When travel is permitted outside the renting country it is the responsibility of the renter/primary driver to make sure their vehicle complies with the local laws of the country in which they are travelling. This includes but is not limited to safety equipment, cross border documents, toll stickers, etc.
- ⊙ Vehicles are not permitted to travel on ferries and/or to island locations without pre-approval.

### At the time of Pickup of your Rental Car

- ⊙ Inspect the vehicle in bright light. It is easier to miss small defects at night or when you do the inspection under insufficient light. Inspect the exterior including the roof and the tyre rims for scratches, dents, mismatched body panels, or paint defects. Make sure there are no chips on the windshield.
- ⊙ Check out the tires and make sure there are no cuts, and they have sufficient treads etc.
- ⊙ Make sure you understand the controls headlights, parking lights, etc., windshield washers and so on.

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## Self Drive Tours - USA



- ⊙ Make sure the radio, sunroof (if the vehicle comes with one) and the ports to connect your cellphone work.
- ⊙ Determine there are no visible damages to the roof and the under carriage.
- ⊙ Be sure the vehicle has all the options and accessories that you ordered and that they work.
- ⊙ Inspect the interior for loose or misfitting trim and stains or other defects in the upholstery, carpeting, or headliner.
- ⊙ Check the odometer and note the mileage even if you are on an unlimited mileage plan.
- ⊙ Check and note the Gas levels. Check out which side of the vehicle the gas tank access is located and how to open same.
- ⊙ If you notice anything unusual, insist on a full explanation and make sure same is noted on the Rental Agreement.

### Ensure the vehicle has the following inside it:

- ⊙ Owners Manual
- ⊙ Copy of Ownership Registration Papers.
- ⊙ Windshield Brush & Scraper (if you are driving during winter)
- ⊙ Spare Tire, and the spare tire Jack.
- ⊙ Accept the vehicle only if you are satisfied with the vehicle that has been offered meets your expectation for safe operation.

### Returning your rental car

- ⊙ Refill the gas tank so that it is at the same level as when you picked up the car. Stop at a gas station as close to the rental agency as possible so that you do not run the gas down before you drop the car off.
- ⊙ When returning the rental vehicle, driver must insist the rental depot staff walk around the vehicle, confirm the vehicle has been returned in good order including the windshield, roof, and undercarriage.
- ⊙ Insist on a receipt closing the Rental Contract when you return your rental car.

### Smoking & Pets

- ⊙ Smoking and pets are not allowed inside the rented vehicle. The rental company will apply a cleaning charge to the driver's credit card should this rule be infringed.

### Accidents during your rental

- ⊙ The rental depot and police should be immediately notified. Follow the instructions of the rental depot relating to collision reporting etc.
- ⊙ Outstanding Fines, Tolls, Parking Charges, Traffic Tickets
- ⊙ The car rental company reserves the right to charge the driver's credit card for any outstanding tolls, parking changes, traffic tickets, etc. after return of the vehicle.

### Outstanding Fines, Tolls, Parking Charges, Traffic Tickets

- The car rental company reserves the right to charge the driver's credit card for any outstanding tolls, parking changes, traffic tickets, etc. after return of the vehicle.

### Deposit & Payment Policy

- 31-days or more prior to start date of tour – \$250 per person.
- Full payment required 30-days prior to start date of your tour.

### Change & Cancellation Policy

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## Self Drive Tours - USA



- 31-days or more prior to start date of tour – refundable less \$100 per person.
- 30-days or less – 100% non-refundable.
- No Show – 100% non-refundable.
- Unused Services - non-refundable.

### FAQ

- **Is this tour customizable? Yes. This tour is 100% customizable. You may**
  - Increase or reduce the number of days.
  - Change the itinerary to suit your idea of the tour.
  - Add or take away experiences.
  - Upgrade Rental Car to a higher category car.
  - Upgrade Hotel, Hotel Room category.
  - Choose to stay in quaint little Inns and Bed & Breakfast instead of hotels at some of your overnight destinations.
- **Do clients require a Driver's License?** - Clients operating the rental car must be in possession of a driver's license valid for operating the vehicle in the states of the United States where the client is planning drive.
- **What kind of information is required to book my rental car?** We will need your First and Last Name exactly as on your Driver's License.
- **What should be the minimum age of person driving the rental vehicle?** Clients must be at least 21 years of age.
- **Is Insurance for the Rental Car included (Collision Damage Waiver/ Loss Damage Waiver with US \$ 800 deductible)?** Refer to Inclusions. If Insurance for the Rental Car is included, a minimum Deductible of between US \$800 and US \$1000 depending on the model of the vehicle you rent. Most mid-size cars come with a US \$800 deductible.
- **What kind of documentation should I present to pick up my rental car?** You will need to present a valid Driver's License (valid in the province in Canada where you will pick up to your rental car). If there is a second driver, such person should also have a valid driver's license. You will also need to present a valid credit card. If you are an overseas resident, you will be required to present a second piece of valid Government issued photo-id such as a passport.
- **Do clients require a credit card to rent the confirmed rental vehicle?** Yes. The person in whose name the vehicle is being rented must be in possession of a credit card in his/her name. Clients are required to present the credit card along with their driver's license to rent the car. We recommend clients carry a Master Card or Visa for purposes of placing the refundable deposit at the time rental car pick-up. Due to high merchant fees, we have noticed a few rental depots declining to accept American Express.
- **Would the car rental company require a deposit to pick up the rental vehicle?** – Yes. The car rental company would take an authorization for between US \$500 and \$1,000 (depending on the location and the model of the vehicle) to cover any damages, unpaid tolls, fines etc. The authorization will typically auto-cancel within 72 hours of the car being returned to rental depot on time and in good order. **Car Rental companies will not accept cash or a debit card in lieu of credit card.**

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## Self Drive Tours - USA



- **Am I allowed to drive my rental car into the Canada?** You may. However, if you plan to drive into the United States, this intent should be brought to our notice at the time of reservations so we can alert the rental company and secure necessary approval. You are not allowed to drive the car into Mexico.
- **Do rental Car contracts run on a 24-hour contract?** Yes. Car rental contracts work on a 24-hour cycle. Your car should be return at or before the drop-off time printed on your rental contract provided to you at the time of pick-up of your rental vehicle. Please make sure to review rental contract, especially the drop off date, time and drop off location before you proceed to the lot to pick up your rental vehicle.
- **Can I pick up my rental car in the United States and drop same off in the Canada or Mexico?** No. The car must be returned to the drop off point in United States as confirmed on your reservations.
- **Can I pick up my rental car in one US rental location and drop it off at a different rental location in the same city or at a different city in the same state or even in a different state?** Yes, you can. However, one-way drop off charges will apply. Unless it is included under **Inclusions**, you will be required to pay the one-way drop off fee directly to the drop-off pick-up or drop-off location (depending on the rental car operator) at the end of your rental.
- **What would be the maximum number of persons who can sit in the car?** The maximum occupancy in the car is limited to the number of seat belts. The vehicle chart under “**Rental Car featured in this package** “clearly lays down the number of persons who can be accommodated in a vehicle.
- **Are Child Seats/Infant Seats available?** Our rental cars do not come with child, infant, or booster seats. These must be pre-booked and even when pre-booked, and confirmed, are subject to availability at the rental depot where you pick up your rental car. We highly recommend you bring your own child, infant, booster seats.
- **How many pieces of luggage can be accommodated in the rental car?** The information is available under “**Rental Car featured in this package** “.
- **Is it mandatory to present Service Vouchers received from DMCi for availing confirmed services during our tour, including hotel accommodations and tours?** Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCi or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- **Do clients need a Credit Card for Hotel Check-Ins?** It is mandatory for clients to provide a credit card under their name when checking in at hotels, lodges, and inns. The hotel typically places an authorization hold of \$500 to \$750 on the card for incidental expenses and possible damage. This hold is released within 72 hours after check-out, deducting any incurred charges.
- **Can we use Cash or a Debit Card instead of a Credit Card at Hotel Properties?** It is important to note that most of our hotel properties do not accept cash or debit cards as a substitute for a credit card. Guests are strongly advised to ensure they have a valid credit card available for use during their stay.
- **Do guests need to provide a Photo-ID during Hotel Check-In?** Absolutely yes. At the time of check-in, clients are required to present a government-issued photo-ID, such as a passport or driver's license. Please be aware that other forms of government-issued photo-IDs, like a Social Insurance Number card, health card, citizenship card, etc., may not be acceptable.

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, Canada, L6T 4Z9

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## Self Drive Tours - USA



- **Would I require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room. The hotels will also require you to present a valid Government issued photo id such as a passport or driver's license. The name on the reservation should match the name on the photo-id you present.
- **What is the hotel check-in and check-out times?**  
Check-in: 4 PM  
Check-out: 11 AM
- Early Check-in and Late-check-out require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- **Can we expect to see wildlife on these tours?** While there is always a chance to spot wildlife during our tours, and such sightings are not uncommon, we must clarify that seeing wildlife is not a guaranteed aspect of our tours. Our guides possess extensive knowledge about the animals in the park and will gladly share information about them, should you see any wildlife or have questions about the local fauna.
- **Is it safe to approach or touch wild animals based on their behavior?** Absolutely not. Under no circumstances should you approach, touch, or exit your vehicle to photograph wild animals, regardless of their apparent calmness or friendliness. Interacting with wild animals poses significant risks to both humans and the animals themselves.
- **Should we purchase Travel Insurance?** Travel Insurance is highly recommended for all clients. If you choose not to purchase Travel Insurance, you will need to sign a Liability Waiver, as required by the Provincial Travel Authorities. DMCi Inc. sells Travel Insurance to Ontario residents, but non-residents of Ontario or international clients must obtain Travel Insurance in their respective province, state, or country of residence.
- **What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons?** – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, refused admission into the country at the point of entry, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi is not responsible for any disruptions caused by weather, traffic &/or road conditions, cancelled flights, etc. All such circumstances should be covered by their Travel Insurance.

### **For More Information on this Tour Package, Operating Dates & Tariffs,**

Contact our Destination Specialist @

Email: [sales@dmci.ca](mailto:sales@dmci.ca)

Phone: +1 (416) 425 8001 extn 1

[www.dmci.ca](http://www.dmci.ca)

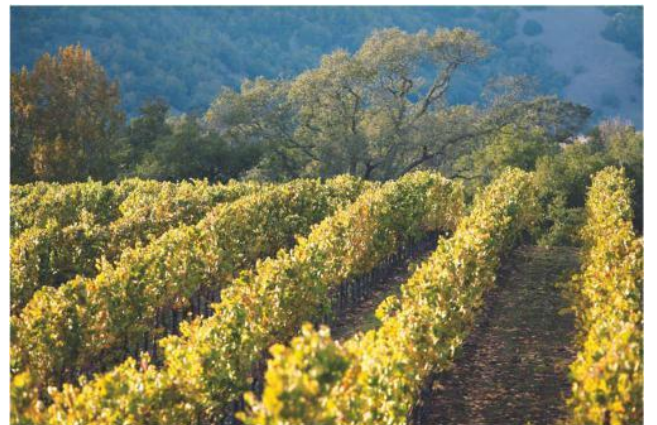
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